Accessibility Questionnaire

Please provide detailed and specific information on the following.

Hotel Location: (What does a person encounter in the approach(es) to your hotel, what are the conditions of sidewalks & surroundings?):

1. Please describe the surfaces and slopes of the sidewalks around your facility, including locations of curb ramps: Concrete sidewalks, Stone surface that is uneven. Sidewalk closure on Welton St.

2. Do the nearby corners and cross-walks include audio cues for the visually impaired: No

Hotel Entrances: (How does a person who uses a wheelchair or who may have impaired mobility or sight enter your hotel?):

1. Please identify the number and street location(s) of wheelchair accessible entrances: Four. 3 entrances on Welton Street and an entrance on California Street.

2. Please describe the entrances and door features, and whether or not the doors include electronic eyes or push-pads: Turnstile doors, Regular doors with push pads

Lobby and common areas (What does a person encounter in getting from the entrance to the Front Desk?):

1. Please describe the type of flooring or floor covering: Granite tile flooring

2. Please describe the lobby layout and any obstacles or barriers persons with disabilities might encounter: It’s an open concept but there is lobby furniture placed throughout and there may be rope and stanchion leading up to the front desk.

3. Please describe Front Desk and Concierge desk arrangements for persons using a wheelchair and/or with visual/hearing/mobility impairments: The front desk and concierge is one long table. There are computers for guests to check in as well as agents. The desk is short enough for the agents to reach over the desk.

Parking

1. Please identify the location, the number, and the types (e.g. van-accessible) of accessible parking spaces available, both at the hotel entrances and in the hotel parking garage: The parking garage entrance is located on Welton Street between 14th St and 15th St. There are handicap stalls close to the elevator on each floor. There is a height restriction for the garage.
Elevators
1. Please include information on number and locations of public elevators; whether control panels and floor signs are in Braille; and whether keys or assistance are required to access the elevators or certain floors: Keys are necessary to access all guest room floors. Keys are not needed for Lobby, Offices, 3rd and 4th floors. There are two elevator banks. One elevator bank goes 1-21 and the other is 1-5, 21-37. The control panels do have Braille.

Public Restrooms
1. Please include the number and location of public restrooms that are accessible, meaning fully ADA compliant in the USA): 10 including men and women’s restrooms.

Phones
1. Please include the number and locations of wheelchair accessible public phones, phones with adjustable volume, and phones with TDD devices. 2. Third and Fourth Floors.
2. Do the telephones in the accessible guest rooms have adjustable volume, in an accessible location, and/or able to be used with TDD devices? Yes

Signage
1. Please include the extent to which your facility provides signage indicating wheelchair accessible routes, facilities and braille signage: Most of our signage is electronic. All routes are wheelchair accessible.
Guest Rooms

1. What are the types of accessible rooms at your hotel, and how many rooms of each type? Upon request, ADA rooms are available with walk-in showers, etc.

For each type of room, please provide detailed information, including:
- Assistive features & devices available for those with hearing / sight / mobility impairments; These are available upon request.
- The size and number of beds that each room can accommodate; 2 Queen beds or 1 King bed depending on the room type.
- The bathroom facilities that each room offers: Sink, Shower, Bathtub

Meeting Rooms

1. Please indicate which meeting rooms are, or are not, wheelchair accessible and, if applicable, the number of wheelchairs a room can accommodate. All

2. Please indicate which rooms do, or do not, accommodate speakers who have mobility impairments (e.g. accessible head table risers); and which rooms do, or do not, offer assistive listening devices. These devices can be rented from an outside company.

In-House Restaurants

1. Please identify the public food service / dining areas within the hotel; whether they are, or are not, wheelchair accessible; and whether they provide menus in alternative formats: All Outlets are wheelchair accessible. Former Saint and Assembly Hall are located in the lobby. Peaks Lounge is on the 27th floor. Menus are not provided in Braille or any other format.

Fitness, Recreation

1. If your hotel has these facilities, please include detailed information on their accessibility, including pools, saunas, hot tubs, sports equipment, and spas. The fitness center and spa is located on the 5th floor and is ADA compliant.

Business Facilities

1. Please describe the business center and whether facilities are, or are not wheelchair accessible, and whether there are any assistive features for those with hearing or sight impairments. The business center is located in the lobby and is wheelchair accessible. The computers have software for those with hearing and sight impairments.

Child Care facilities

1. If your hotel has a child care facility, is it wheelchair accessible? N/A

Hotel Management

1. What office or named individual at your hotel oversees accessibility/ADA matters and to whom guests may address further questions? Please list their contact information: Don Choudhury-303-486-4502-don.choudhury@hyatt.com